



Information Linkages and Capacity Building (ILC)

update

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ILC overview



- ILC helps people benefit from a more inclusive, accessible and connected Australia.
- ILC provides information and capacity building supports for *all* people with disability, regardless of whether they are eligible for the Scheme.
- ILC also seek to prevent, reduce or delay the need for people with disabilities to access specialist disability services by:
 - improving access to community and mainstream services; and
 - building the skills and capabilities of individuals to participate and contribute to the community and economy.

ILC to date



- CICD Program established in the Portfolio Budget Statement (2013-14)
- ILC Policy Framework (December 2015)
- ILC Commissioning Framework (November 2016)
- CICD: Implementing ILC Program Guidelines (February 2017)
- Grant rounds to date:
 - ILC National Readiness Grants x 2
 - ILC Jurisdictional Based Grant Rounds
 - Remote Australia Grant Round
 - Transition funding to jurisdictions
 - Interim national programs (in preparation for the ILC Investment Strategy)
 - Disabled Persons & Families Organisations
 - Economic participation
- 349 state and national grants totalling \$100.3 million (ex GST) to organisations across Australia to deliver ILC projects.

Learning from prior grant rounds



- Annual grants are administratively burdensome
- Single year grants provide too short a time to make a difference
- A more strategic approach should be taken
- Programs should be scalable nationally
- Outcomes from programs must be measurable
- Many smaller organisations delivering ILC activities would benefit from organisational capacity development to support & enhance their work

ILC Strategy on a page



These programs are consistent with the five policy areas set out in the DRC policy for ILC

ILC Program Summary



Programs

Individual Capacity Building

Description

Enabling systematic access to peer support, mentoring and other skills building for people with disability, carers and families, delivered through building and strengthening a national network of DPFOs

National Information Program

Building a national core of high quality disability information products covering different disability types and support options in a variety of formats and actively disseminating these through the DPFO network and PiTC

Mainstream capacity building program

Targeting critical mainstream interface areas (e.g. health, education, justice) that systematically build the capability of these systems, delivered through joint stewardship with all levels of Government and other stakeholders.

Economic and Community Participation Program

Inclusive strategies targeting specific networks including employers, sports and recreation clubs and arts and culture leveraging the role of industry peaks.

Benefits

- Increased skills and capacity
- Improved community and economic participation
- Higher utilisation of community and mainstream supports
- Improved understanding of the NDIS
- Improved decision making
- Signposting to mainstream & community responses
- Awareness of new and emerging service options
- Improved access to and utilisation of mainstream services
- Reduced reliance on specialist disability supports
- Improved life opportunities
- Improved employment outcomes
- Improved access to community activities and supports,
- Tackles negative perceptions of disability

ILC Program 1: Individual Capacity Building



- Will enable systematic, nationwide access to peer support, mentoring and other skills building for people with disability, carers and families.
- To be primarily delivered by a network of organisations run by and for people with disability, or their families and carers, referred to as Disabled Persons Organisations and Families Organisations (DPOs/FOs)

Example activities to be funded:

- Peer-led support groups; *eg: developing & running new or existing peer-to-peer programs*
- Capacity building programs to enable people to speak up for themselves
- Leadership and professional development programs
- Skill building programs for people with disability relevant to the NDIS; *eg:*
 - *Self-management of plans and supports*
 - *Building autonomy over one's life including developing choice making and pursuit of active citizenship*
- Other activities to develop the capacity of people with disability

ILC Program 2: National Information



- Will increase the accessibility, quality and consistency of information about disability and support available to people with a disability, carers and families
- Will commission products and activities that complement NDIA information

Will fund activities that:

- Provide up to date, high quality information in a variety of formats about disability & relevant supports and services
- Develop and disseminate information that meets the needs of specific cohorts such as Culturally and Linguistically Diverse (CALD) communities, Aboriginal and Torres Strait Islander (A&TSI) communities, LGBTQI+ communities; and communities living in rural and remote areas

ILC Program 3: Mainstream Capacity Building



- Will drive practice change in the delivery of critical mainstream services through the development and trialling of best practice frameworks.
- The emphasis of these investments is to enable other service systems to be more accessible and inclusive.
- The NDIA will determine annual priorities for mainstream capacity building based upon evidence and the lived experiences of people with disability, their families and carers
- The initial Mainstream Capacity Building Program round will focus on the health sector

ILC Program 4: Economic & Community Participation



- Will build the capacity of the community to create opportunities for people with disability to contribute to community prosperity and participate in community life

Will consist of three streams:

- **Economic Participation** will focus on initiatives that create pathways to employment and drive more inclusive practices by employers. This includes recognising the value of volunteering as a pathway to employment for people with disability
- **Social and Community Participation** will drive more inclusive practices so people with disability can participate in community life
- **Activating Community Inclusion** will provide small grants to assist with improving community attitudes towards disability and provide opportunities for people with disability to be included in everyday life

Growing DPO/FO capacity



- A technical support hub will be established to support the capacity of DPOs/FOs
- Specifications to be finalised following consultations with self advocates
- Likely activities include:
 - Training & development
 - Assistance with monitoring and evaluation
- Other roles may include:
 - Supporting governance
 - Volume purchasing
 - Assistance with media and communications
- A single entity or consortia will be funded to provide nationwide support
- Expected commissioning in mid-2020

Promising Practices



- Additional infrastructure to support rapid scaling and replication of highly successful activities
- Will work alongside the NDIA & technical support hub
- Seek to identify ICB activities that are achieving above average outcomes
- Once identified will work with the organisation to:
 - conduct additional evaluation;
 - develop facilitation guides, training materials & participant resources, in a variety of formats as determined by the needs of the DPOs/FOs delivering the package
- Ensure technical support hub are trained in supporting rollout
 - Technical Support Hub to deliver training to DPOs / FOs
 - Materials to be made available from information platform
- A single entity or consortia will be funded to provide nationwide support
- Expected commissioning in late-2020

Collaborative Commissioning



Why?

- Interface areas are typically operated by States & Territories;
- Every jurisdiction varies in its delivery of mainstream services
- ILC policy does not permit duplicating existing government funding

What?

- Panels in every jurisdiction (staged implementation)
- Evolving role, enabling access to critical local knowledge of:
 - Gaps in support systems,
 - Regional priorities
 - Emerging issues
- To advise on ILC grant selection in relevant jurisdiction
- Inform future grant round design and priorities

Who?

- Broad membership will likely include representation from:
 - Government: NDIA; DSS; State / Territory; local government
 - Community members; Partners in The Community
 - Community Philanthropy

Discussion

To register to receive information about ILC application dates, sign up here: <https://ndis.us6.list-manage.com/subscribe?u=055092cc7e42efbfc41d80045&id=85b9cee0c8>

